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extracted and compared with stored data. The comparison at block 252 may be performed automatically by the system, with either the biometric or image data, or may be performed by a human operator who is presented with image representations of the data, such as on a monitor at the central station 110. In other alternative embodiments, intervention of a human operator may instead be possible if the comparison is performed automatically at block 252, but found to be unacceptable, with the human operator comparing the new biometric or image data with the stored biometric or image data to account for changes that may be the result of aging, weight change, or other physical change. In a particular embodiment, this feedback information may then be fed to a neural network as described above, or other trained evaluation system, so that it may self-adapt and correct its behavior.

IN THE CLAIMS:

Please cancel Claim 41 and amend Claims 1, 3, 23, 32, 40, 42, 43, and 46 so that the pending claims read as follows:

1. (Amended) A method for authorizing a customer to perform transactions with a self-service device, the method comprising:

extracting a first set of biometric data regarding the customer from a verification instrument;

extracting a second set of biometric data directly from at least one feature of the customer;

extracting textual data regarding the customer from the verification instrument;

automatically comparing the first and second sets of biometric data to determine whether the first and second sets of biometric data are derived from a single individual; and